



## LIFESTYLE MONEY LIMITED - Privacy Policy and Security

To protect your online security, your customer password is very important, your password MUST comprise 6 (or more) elements and we recommend you choose a password that is easy for you to remember, but that you avoid passwords that are easy for others to guess like: 123456, 111111, or date of birth. Do not write down your password or tell anyone what it is.

It is important to Lifestyle Money to protect your privacy. We recognise that your personal information is confidential and we understand that it is important for you to know how we treat your personal details.

Lifestyle Money will only use the information provided by you in accordance with our Master Terms and Conditions, or for the following purposes:

- To ensure seamless customer service to you
- Determining your ongoing creditworthiness (for Lifestyle customers)
- Administration and enforcement of any Agreement which you have with us
- Marketing goods and services provided by us
- Conducting market research by and on behalf of us
- Verifying and confirming your identity

You may decide not to provide some or all of the information to us. However, if you do not provide it, we may not be able to provide our services to you. You may ask to see the information we hold about you and we will provide it as long as we have such information. You may ask us to correct the information we hold about you.

### Email Privacy Policy

We have created this privacy policy to demonstrate our firm commitment to your privacy and the protection of your information.

#### Why did you receive a mailing from us?

Our email marketing is permission based. If you received a mailing from us, our records indicate that (a) you have expressly shared this address for the purpose of receiving information in the future ("opt-in"), or (b) you have registered or purchased or otherwise have an existing relationship with us. We respect your time and attention by controlling the frequency of our mailings.

If you believe you have received unwanted, unsolicited email sent via this system or purporting to be sent via this system, please forward a copy of that email with your comments to [privacy@lifestylemoney.co.nz](mailto:privacy@lifestylemoney.co.nz) for review.

#### How can you stop receiving email from us?

Each email sent contains an easy, automated way for you to cease receiving email from us, or to change your expressed interests. If you wish to do this, simply follow the Unsubscribe link at the end of any email.



## **How we protect your privacy**

We use appropriate security measures to protect against the loss, misuse and alteration of data used by our system.

## **Sharing and usage**

We will never share, sell, or rent individual personal information with anyone unless ordered by a court of law or otherwise permitted by the Privacy Act 2020 or our Master Terms and Conditions.

## **Use of Single Pixel Tracking**

When we send you emails, we may include Single Pixel Tracking to allow us to determine the number of people who open our emails. When you click on a link in an email, we may record this individual response to allow us to customize our offerings to you. Single Pixel Tracking collects only limited information, such as a cookie identifier, time and date of a page being viewed, and a description of the page on which the Single Pixel resides (the URL).

Single Pixel Tracking can be refused when delivered via email. If you do not wish to receive Single Pixel Tracking via email, you will need to disable HTML images or refuse HTML (select Text only) emails via your email software.

## **Access to and correction of your personal information**

You may request access to your personal information by contacting us on [privacy@lifestylemoney.co.nz](mailto:privacy@lifestylemoney.co.nz) . If you believe any of the personal information we hold about you is incorrect you may contact us to request correction.